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17<sup>TH</sup> INTERNATIONAL CONFERENCE ON  
**Intelligent Tutoring Systems**  
“ITS in an Online World”



# Sovereignty

by personalization of information search:  
A collective wisdom  
may influence my knowledge

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What do we talk about?

An **experiment** supporting, enhancing and measuring **collective AND informal learning**, in particular **serendipity** (human learning that is not on purpose)

How?

the **ViewpointS Web Application (VWA)** prototype

- ❖ a new, collective Knowledge Graph, following the brain metaphor
  - **First degree of Sovereignty : the Knowledge Graph is local and private**
- ❖ Knowledge Maps assessing proximities/distances between « nodes » (agents, documents, topics ...) are generated on demand
  - **Second degree of Sovereignty : personalization of information search**

Keywords?

Learning as a Side Effect of Interactions, Collaborative and Group Learning, Personalized and Adaptive Learning Environments, Recommender Systems for Learning

## SOA: The concept of Serendipity (1)

*... discover, invent, create or imagine **something important** without deliberately being in quest for it. ...*

*... If I define true serendipity as the art of making an '**unsought finding**', what do I mean by a 'finding'? ...*

*... I speak of a 'finding' when **two or more elements** (observations, hypotheses, ideas, facts, relations or insights) **are combined originally**, for the finder or anybody, to something new and true (science), new and useful (technology), or new and fascinating (arts). ...*

Van Andel,P.: Anatomy of the Unsought Finding. Serendipity: Origin, History, Domains, Traditions, Appearances, Patterns and Programmability. *The British Journal for the Philosophy of Science*, Vol. 45, No. 2 (Jun., 1994), pp.631-648 ; Oxford University Press

## SOA: The concept of Serendipity (2)

... a rather complete bibliography about serendipity research and systems (more than 100 papers quoted) ...

Corneli, J., et al.: *Modelling serendipity in a computational context*. <https://arxiv.org/abs/1411.0440> (Submitted on 3 Nov 2014 (v1), last revised 30 Aug 2019 (v7))

... a formal model of serendipity and an associated creative computational system ... BUT :

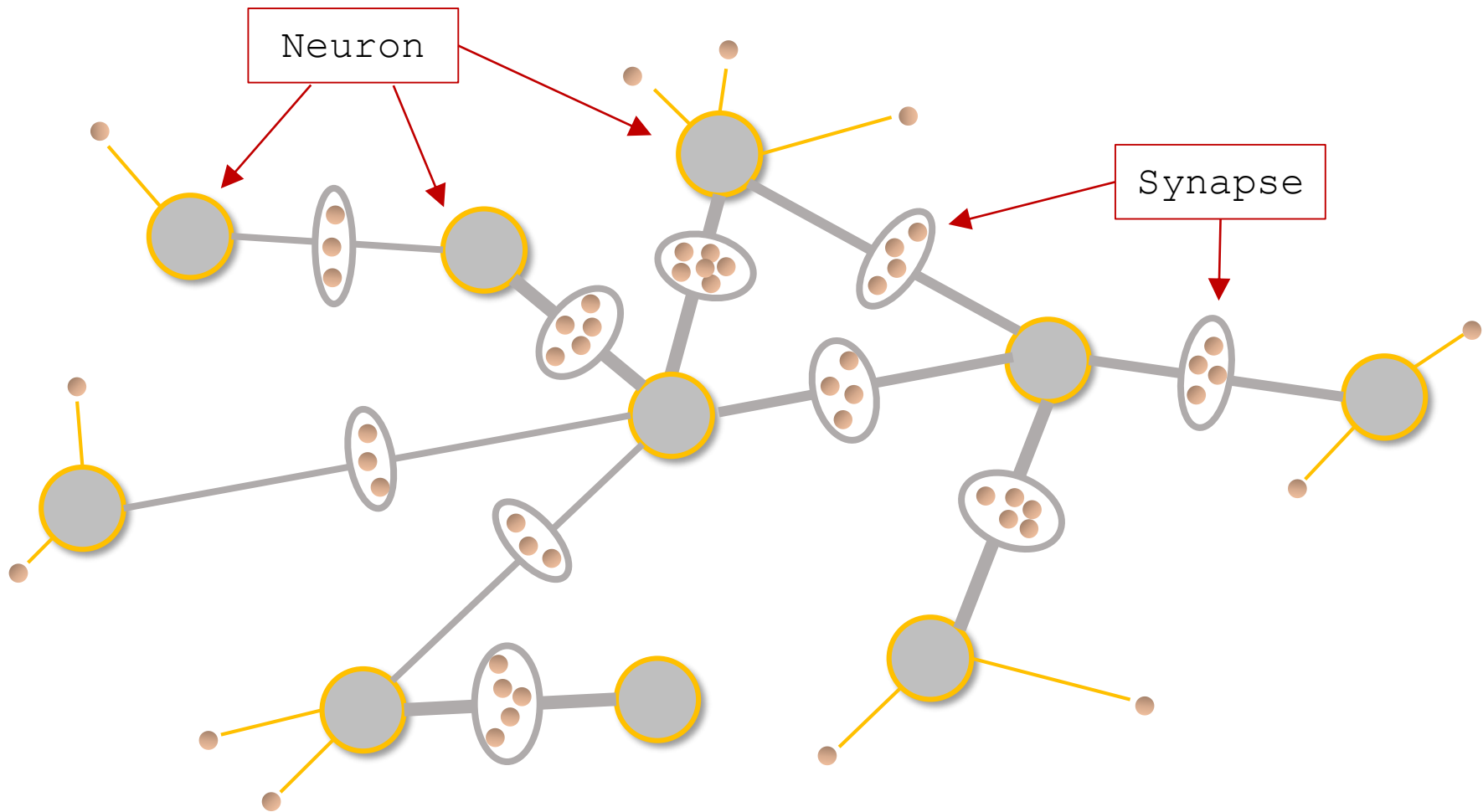
**≠ understanding, forecasting and facilitating *human* serendipitous learning behavior ...**

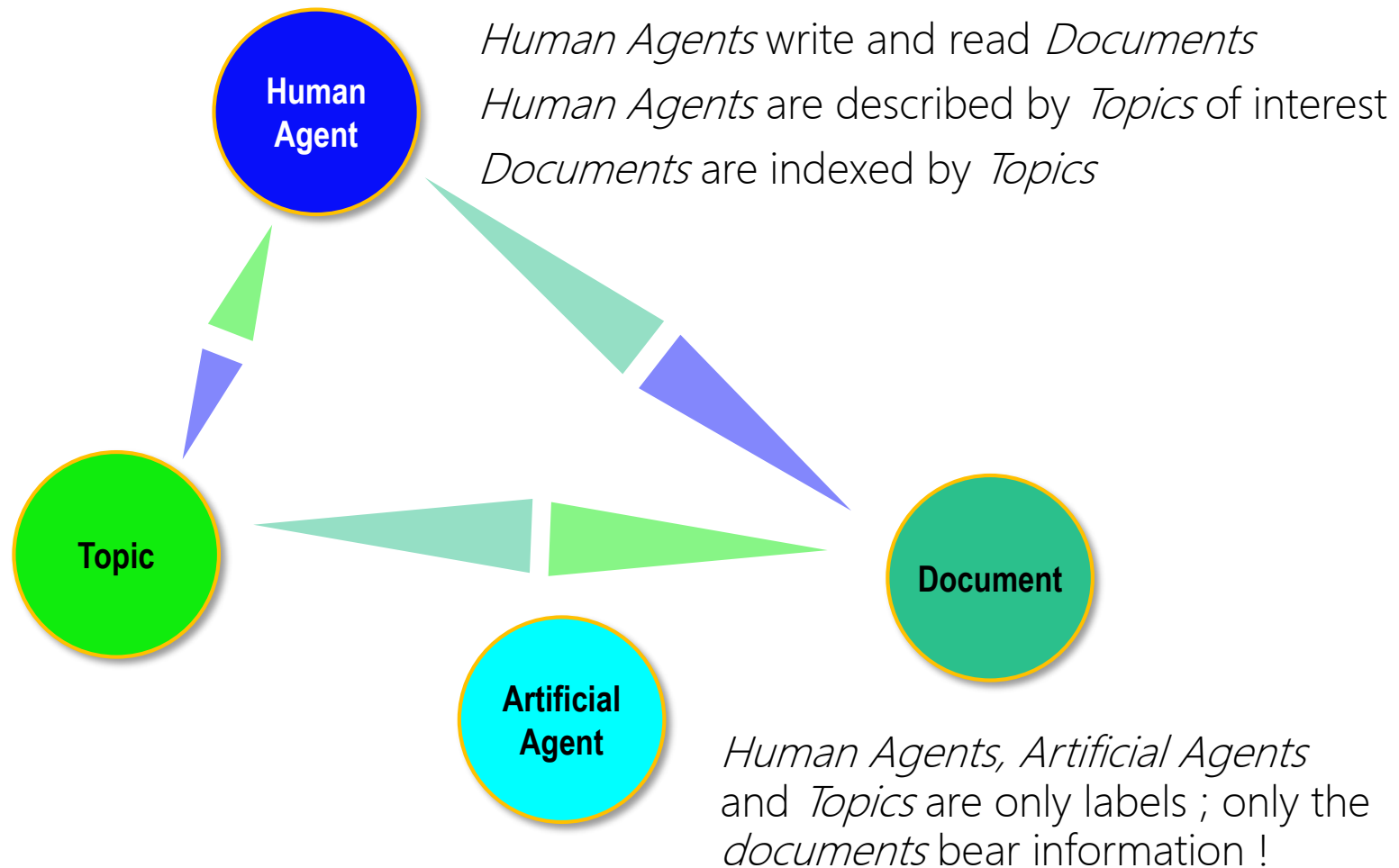
# ViewpointS

Sovereignty by maintaining a private knowledge graph

# The brain viewed as a bipartite graph

*each synapse interconnects two Nodes (neurons)*

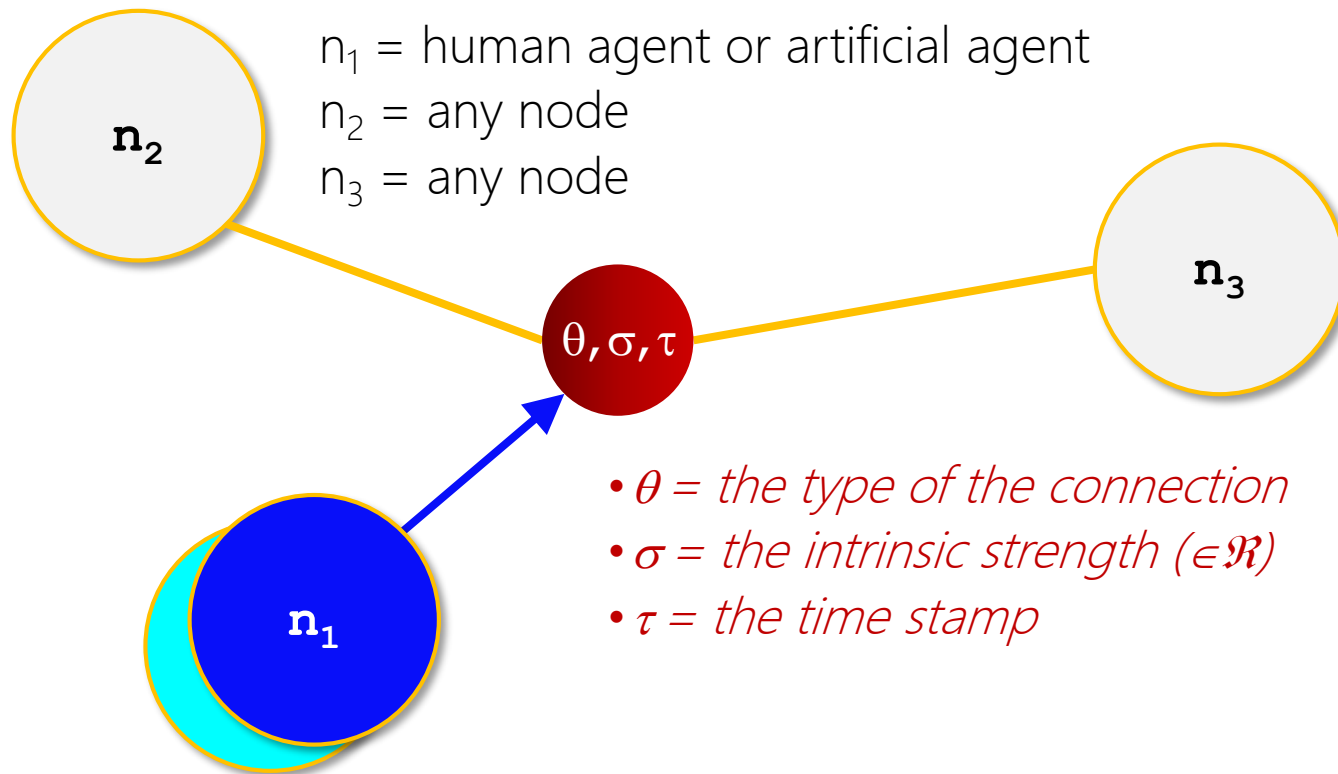




The « collective knowledge » lies in the connections !

# The connections are called “viewpoints”

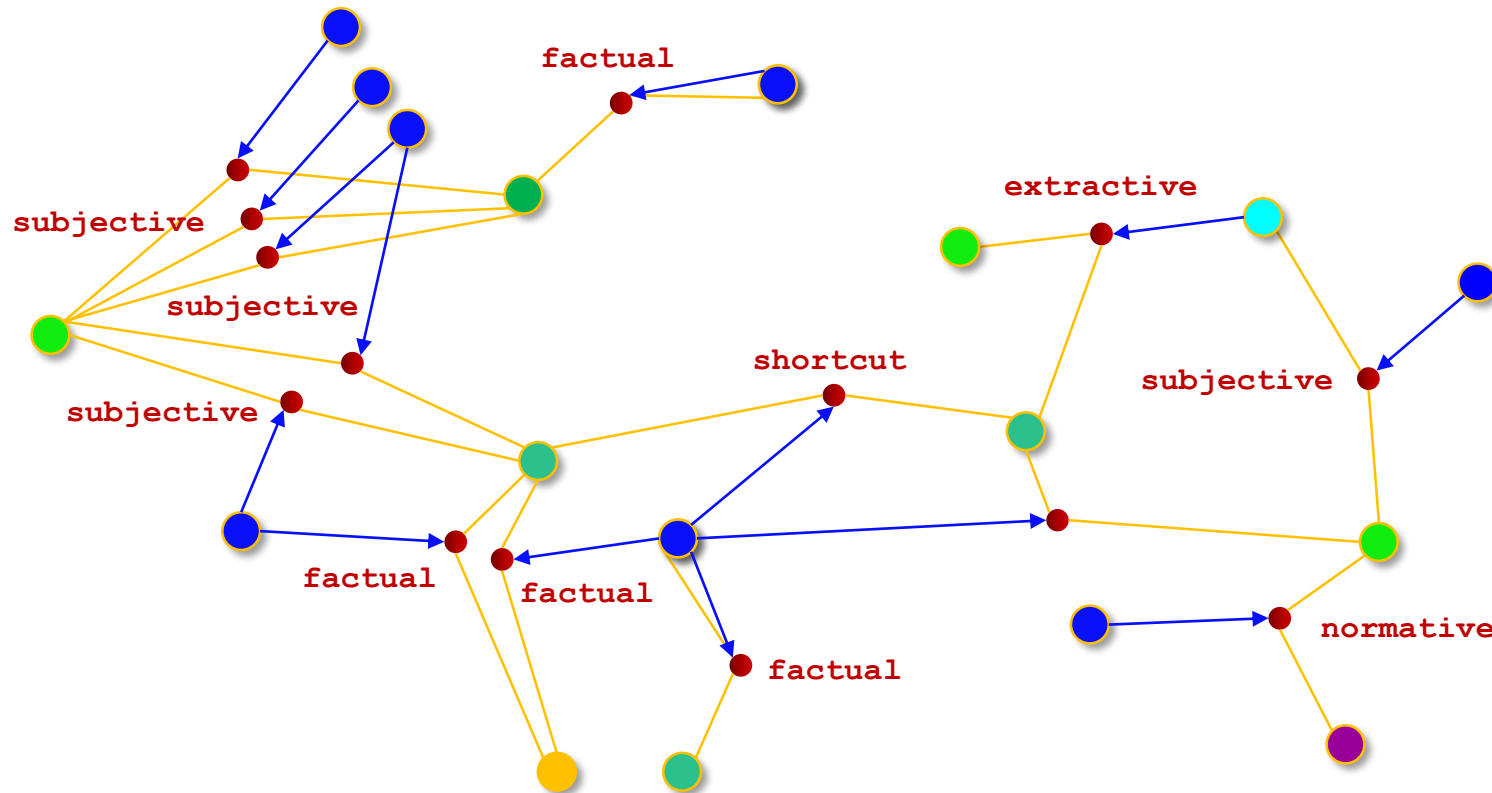
A viewpoint is a 7-uple  $(KG, n_1, n_2, n_3, \theta, \sigma, \tau)$  interpreted as :  
*in KG,  $n_1$  connects  $n_2$  and  $n_3$  with type  $\theta$  and strength  $\sigma$  at time  $\tau$*





# ViewpointS: the Knowledge Graph (KG)

*KG is bipartite : each viewpoint interconnects two Nodes*



Human Agent

Event

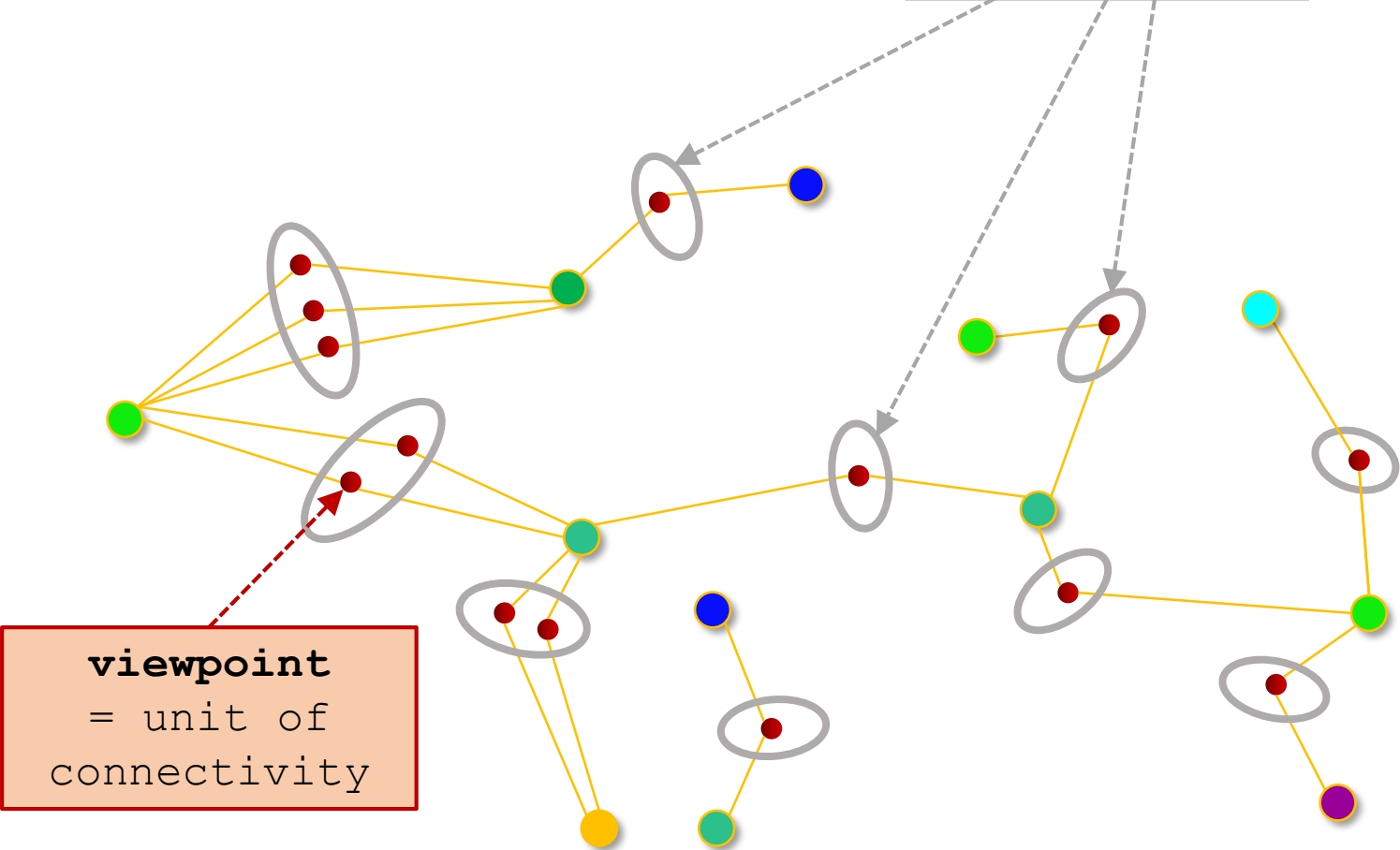
Document

Topic

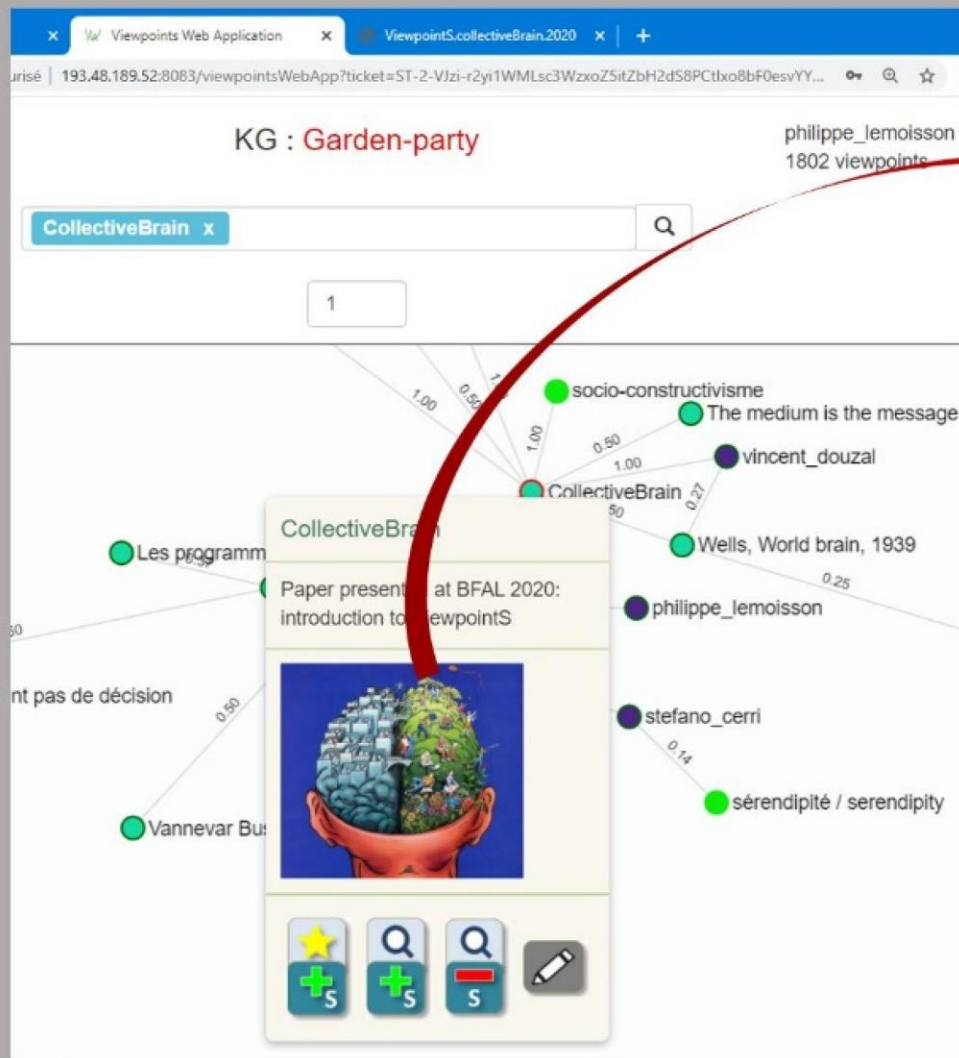
Topic Hub

Artificial Agent

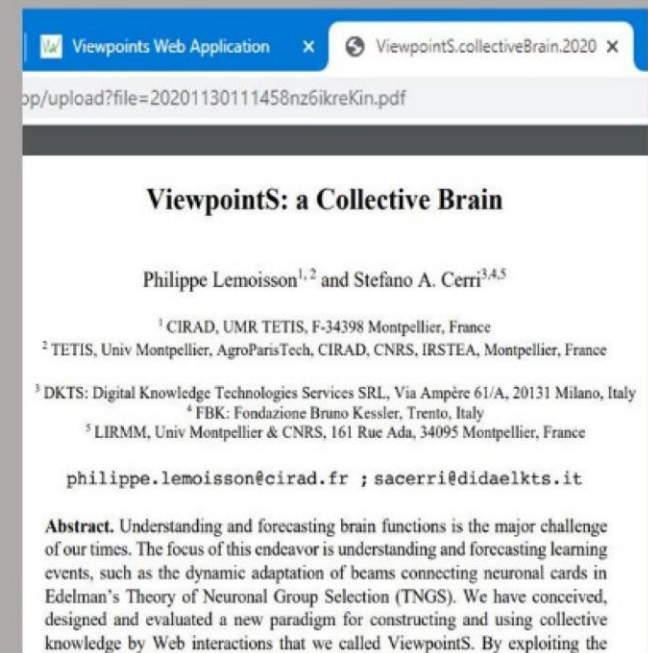
viewpoints → "synapses"



# SNAPSHOT #1 FROM VWA



*Clicking on the preview image opens the document in a separate tab of the browser*



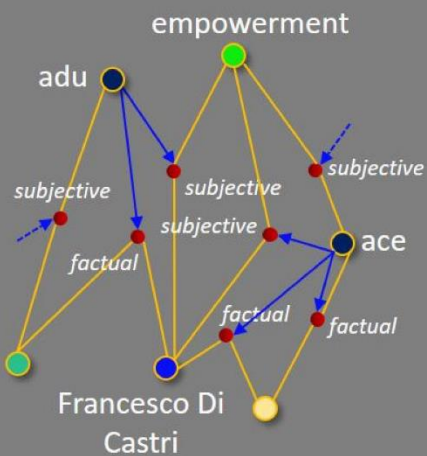
# ViewpointS

Sovereignty by personalization of information search

# SNAPSHOT #2 FROM VWA

KG  $\otimes$  Perspective  $\otimes$  Search  $\rightarrow$  a metric KM centered on the target

## KG



- Guest
- Human Agent
- Document
- Topic
- Event
- Topic Hub

## Perspective

factual: 1  
subjective: 1  
extractive: 0  
normative: 2  
serendip: 0

From: [ ] To: [ ]

[ ] x [ ]

[ ] x [ ]

## Tabular view of the KM

Search Results		
Label	SP-dist...	K-dist...
Francesco Di Castri	0.0	0.0
Le développement ...	0.25	0.25
apprentissage	0.33	0.33
Maître, Professeur, ...	0.66	0.4
les TICS amélioren...	0.5	0.5
Empowerment-eLe...	0.5	0.5
Empowerment	0.5	0.5

## Search

Francesco Di Castri



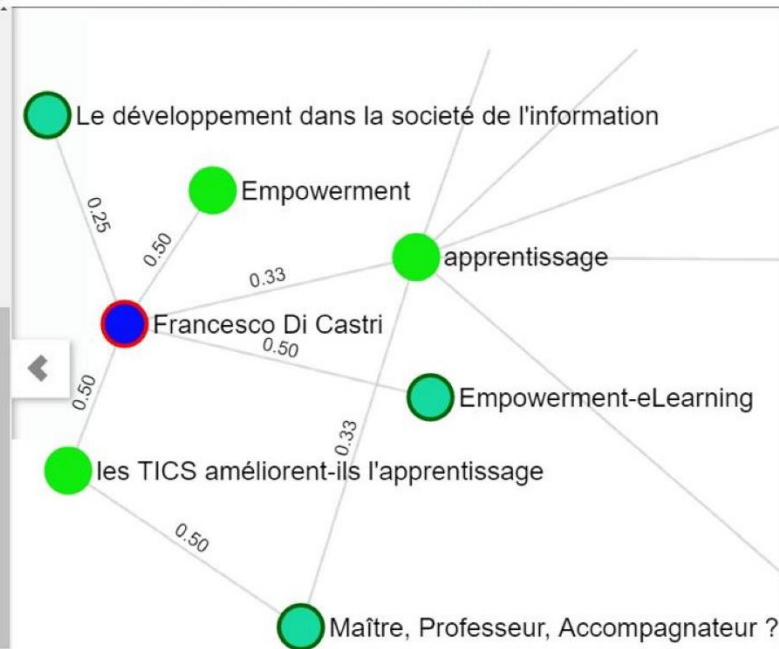
1

BOUND for the length of explored paths

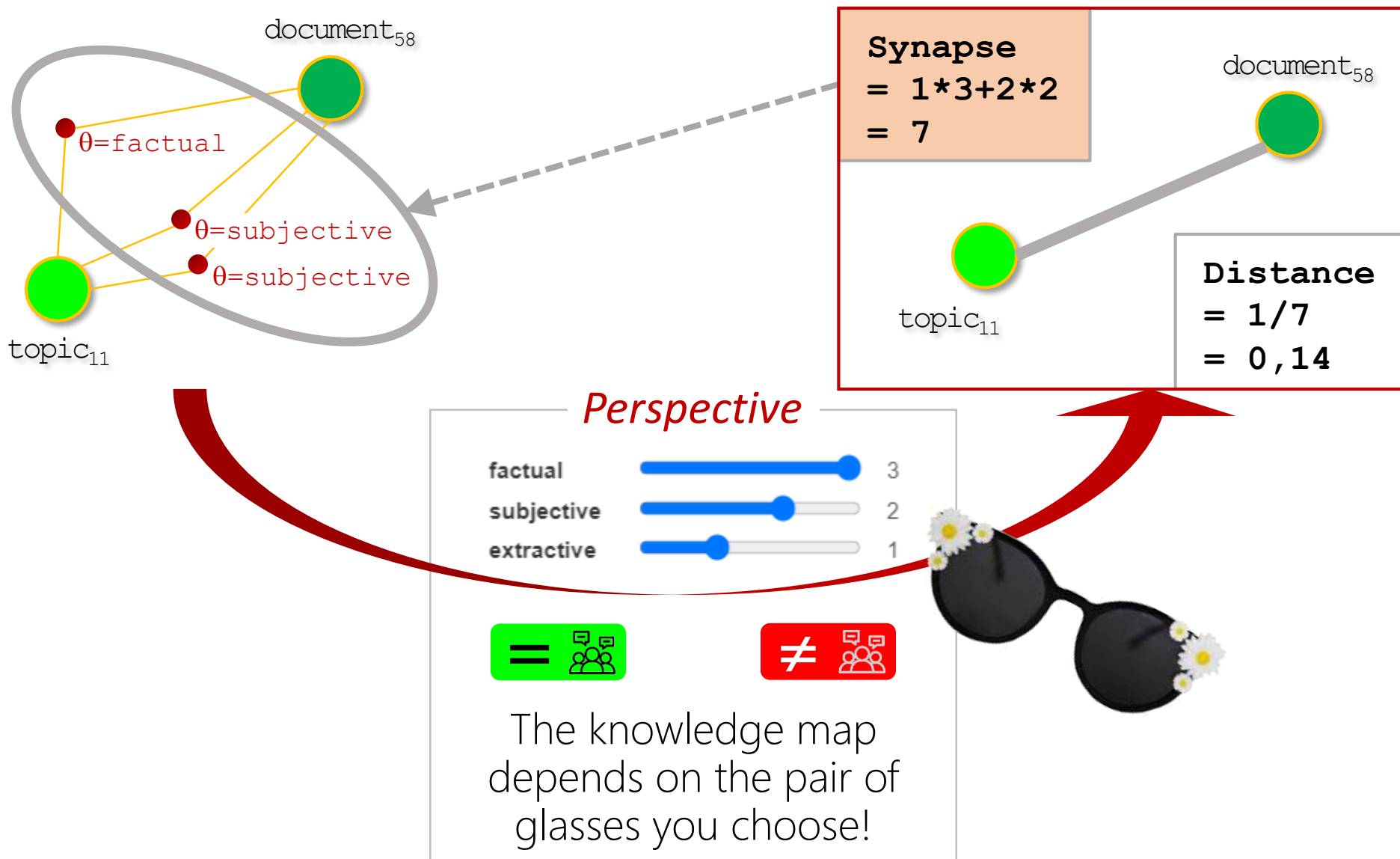
Filter on dates

Filter on emitters

## Graphical view of the KM

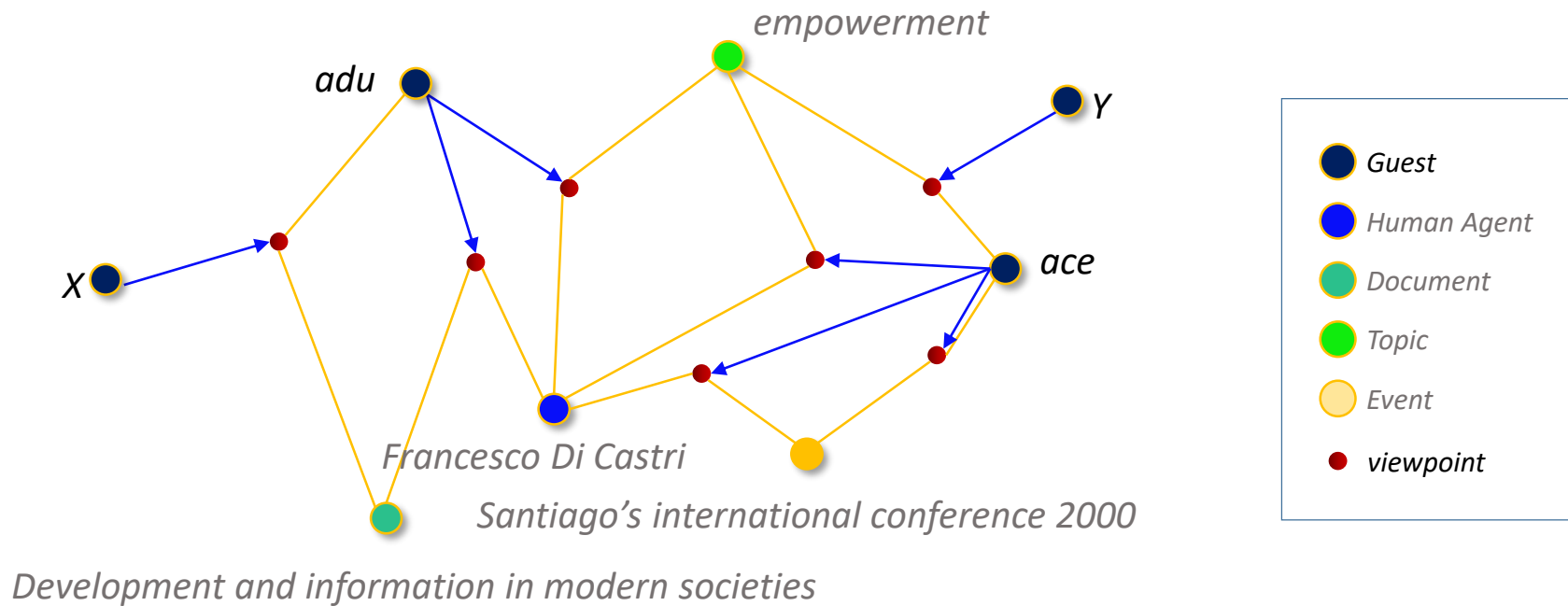


# ViewpointS : you filter when you read



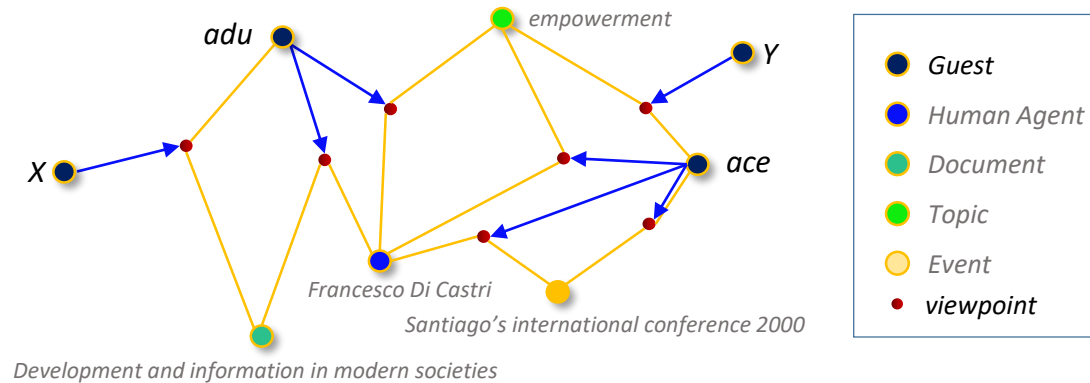
# ViewpointS: each *perspective* on the Knowledge Graph yields a new Knowledge Map !

## The Knowledge Graph

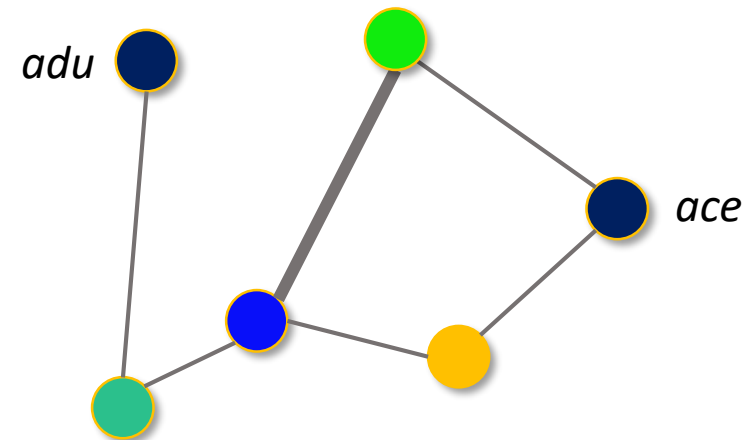


# ViewpointS: each *perspective* on the Knowledge Graph yields a new Knowledge Map !

## The Knowledge Graph



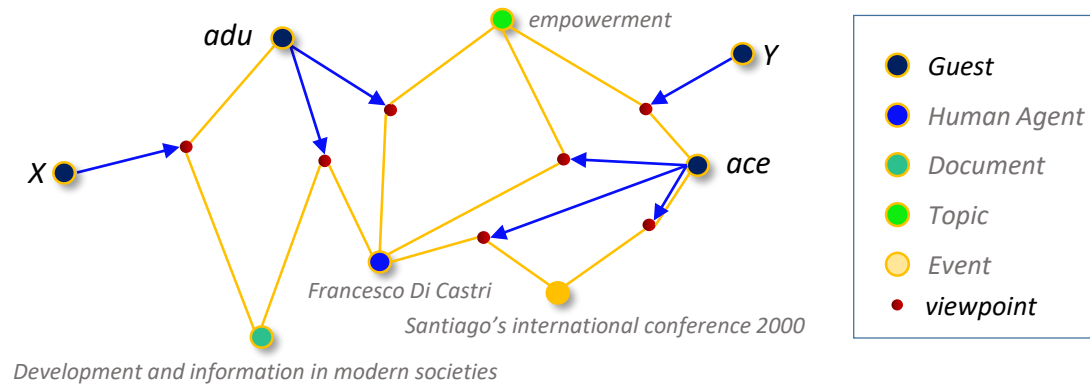
*A Knowledge Map under the perspective  $P_x$*   
all the viewpoints



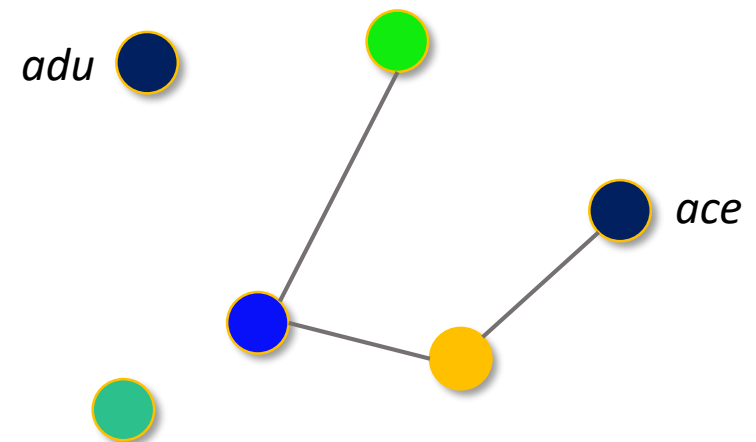


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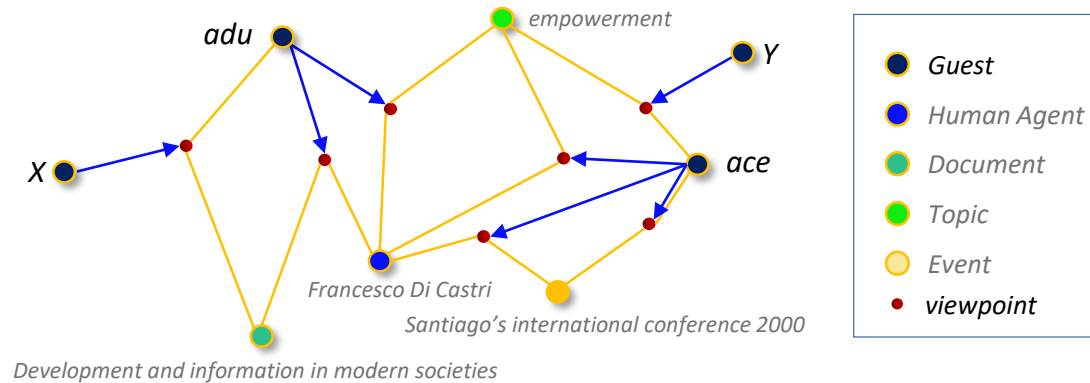


*A Knowledge Map under the perspective  $^{ace}P_A$*   
only the viewpoints of « ace »

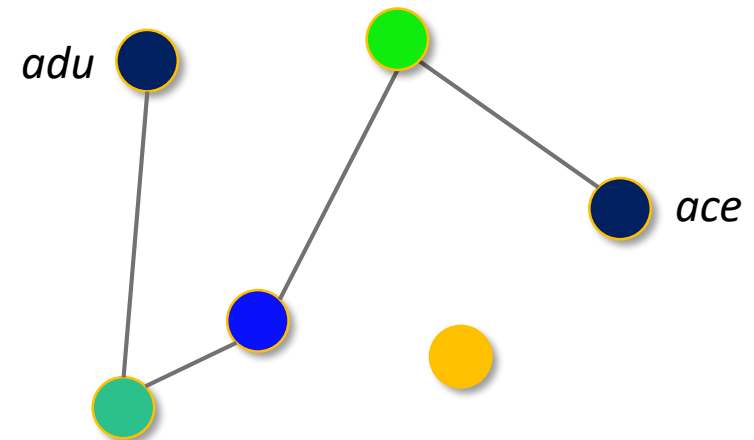


# ViewpointS: each *perspective* on the Knowledge Graph yields a new Knowledge Map !

## The Knowledge Graph

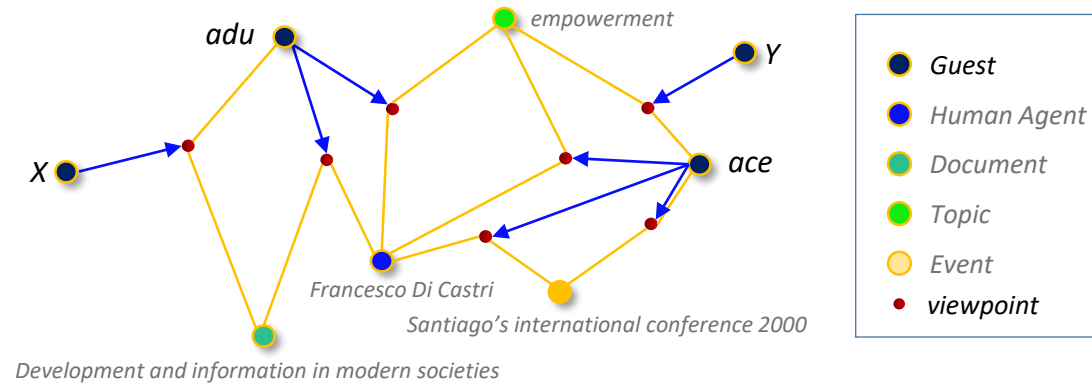


*A Knowledge Map under the perspective  $^{ace}P_B$*   
all the viewpoints except those of « ace »

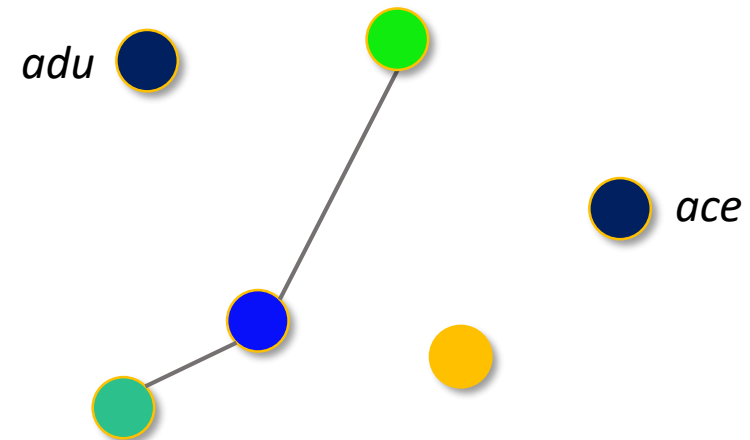


# ViewpointS: each *perspective* on the Knowledge Graph yields a new Knowledge Map !

## The Knowledge Graph

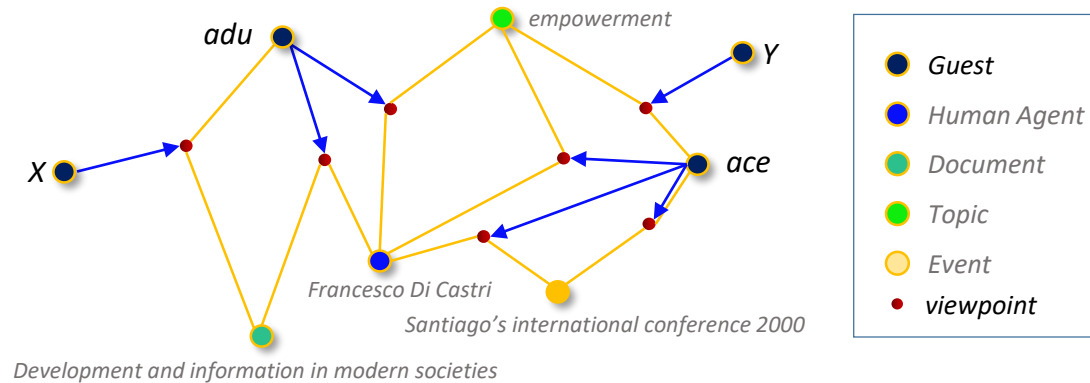


A Knowledge Map under the perspective  $^{adu}P_A$   
only the viewpoints of « adu »

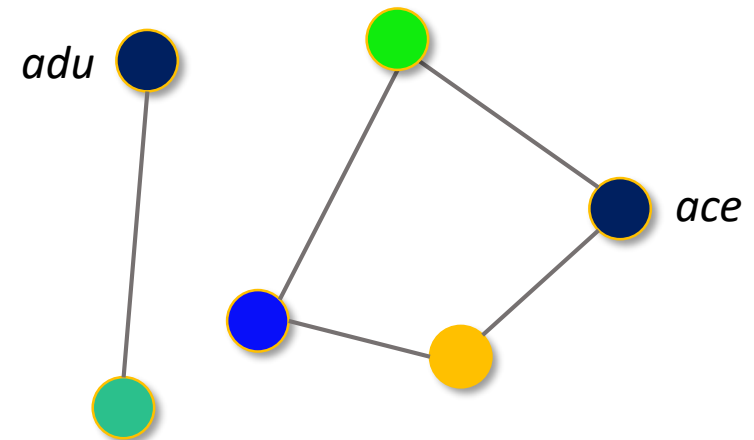


# ViewpointS: each *perspective* on the Knowledge Graph yields a new Knowledge Map !

## The Knowledge Graph



*A Knowledge Map under the perspective  $aduP_B$*   
all the viewpoints except those of « adu »



**Serendipitous learning** / discovering / inventing / creating  
is very diffuse, important and documented but underestimated

We have a model & prototype & experiment that may be used to  
« understand, forecast and foster» serendipitous learning:  
ViewpointS and VWA (**ViewpointS Web Application**).

VWA may be exploited to trace human learning by exploiting ...  
not only *rational* but also *emotional*,  
not only *individual* but also *collective reactions*

in order to  
**study** (understand and forecast) **serendipity in human-web interactions;**  
**then: foster serendipitous encounters (learning, ...).**

# Conclusions #2: sovereignty

## Personalization and protection of individual and collective sovereignty

1. First degree of sovereignty : *A subset of “relevant and trusted” resources, organized in a bipartite graph called **Knowledge Graph (KG)** ;*
2. Second degree of sovereignty : a **Knowledge Map (KM)** is built *dynamically* according to each set of user’s *preferences* (called a “perspective”) ;
3. Collective sovereignty: the user may share with a community of trust (a group) the same KG in such a way that ***other trusted Agents may contribute*** (dynamically) with *new resources and/or new viewpoints, leading to the strengthening or weakening of synapses.*

More info available about the experiment  
(31 pages, open access)

Lemoisson, P.; Cerri, S.A.; Douzal, V.; Dugénie, P.; Tonneau, J.-P.

## **Collective and Informal Learning in the ViewpointS Interactive Medium.**

*Information* **2021**, *12*, 183.

<https://doi.org/10.3390/info12050183>

<https://www.mdpi.com/2078-2489/12/5/183>

An imaginary case (mock-up).  
Learners select documents inside  
an Intelligent Tutoring System (ITS).  
Snapshots from the current prototype:  
ViewpointS Web Application



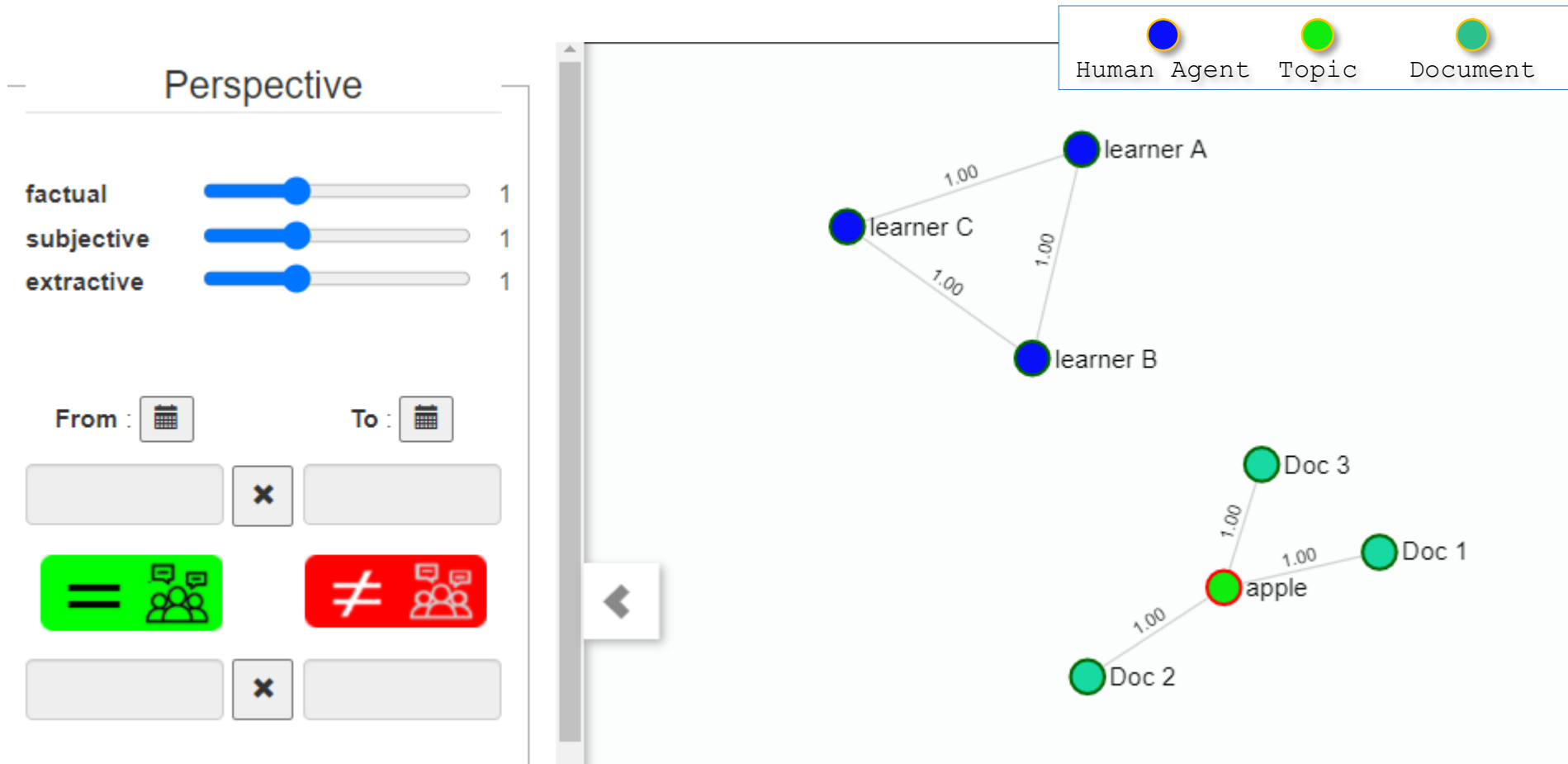


# Before interaction

Initial state of the collective knowledge :

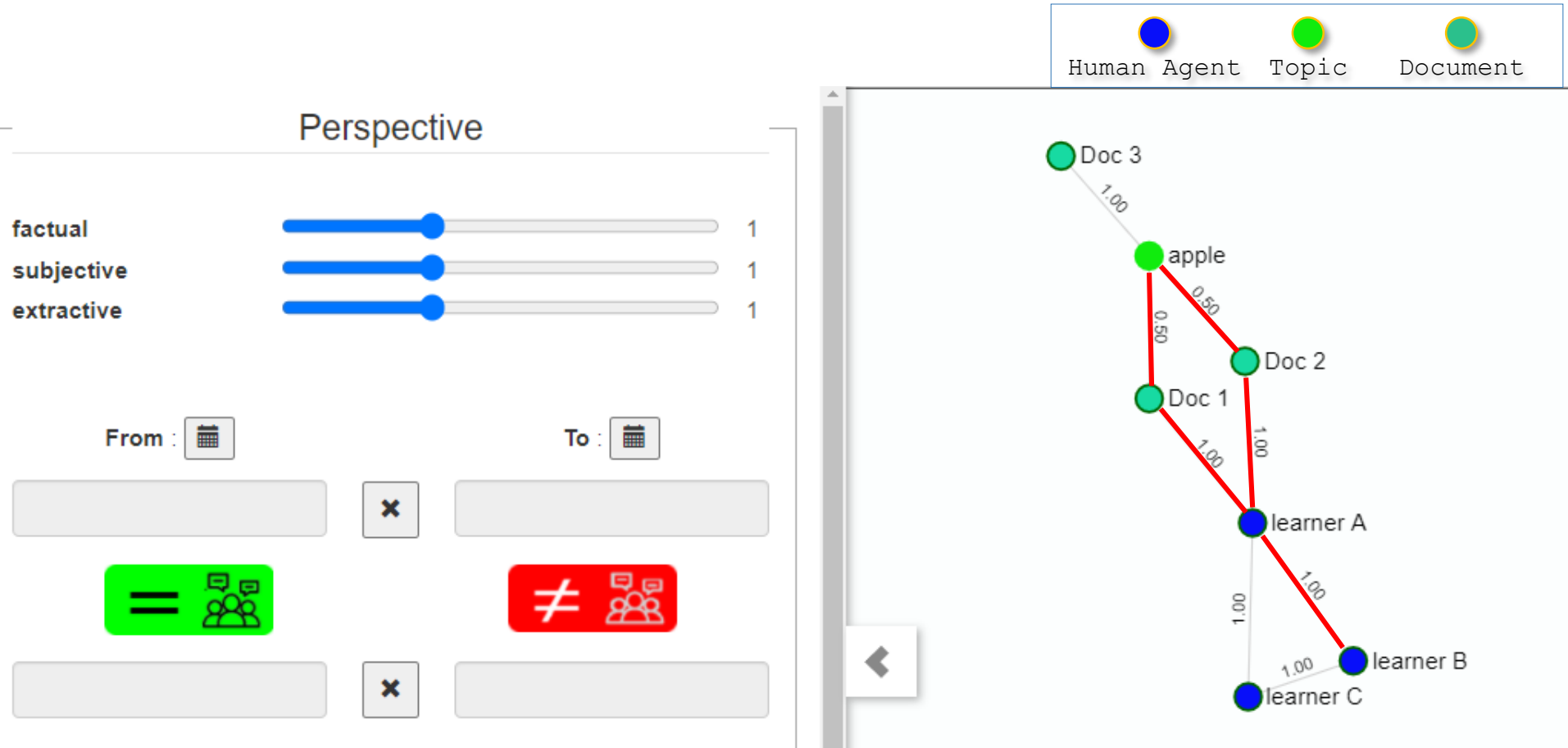
3 co-learners (a team), and 3 documents about 1 topic: « apple ».

The 3 learners use the same perspective and therefore view the same Knowledge Map.



# 'A' evaluates, 'B' benefits from 'A'

'A' evaluates the 3 documents. 'A' has "a positive emotion" about Doc 1 and Doc 2 (she finds them relevant with respect to 'apple'); this feedback from 'A' connects 'A' to the two documents and reinforces their **proximity** to 'apple'. When 'B' asks for the **shortest path** from him to 'apple' (search for information about 'apple') ; he finds Doc 1 and Doc 2 on his way.



# 'B' evaluates

'B' has a "positive emotion" about Doc 1 but not about Doc 2; this results in reinforcing the path 'learner B'-Doc 1-'apple'. Now the shortest path from him to 'apple' goes through 'Doc 1'.



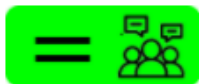
## Perspective

factual  1  
 subjective  1  
 extractive  1

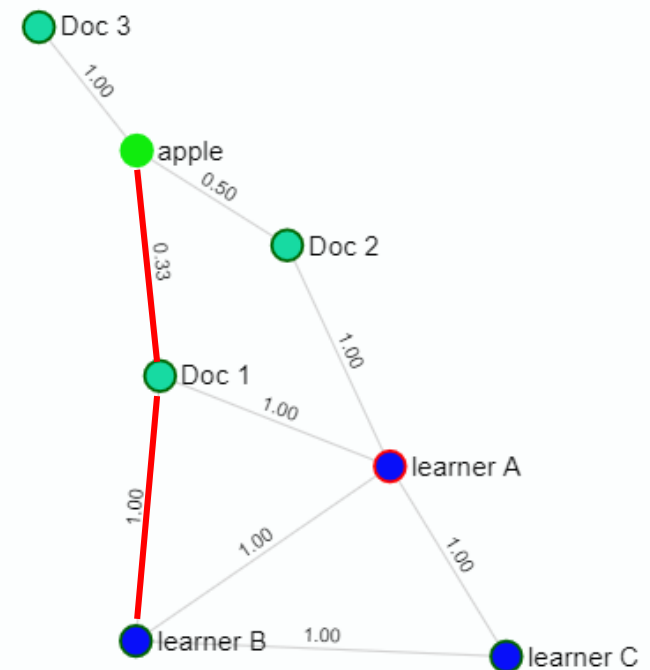
From :

To :

×



×



# 'C' evaluates

'C' evaluates the 3 documents. 'C' has a "positive emotion" about Doc 3; this feedback connects 'C' to Doc 3 and reinforces the proximity between Doc 3 and 'apple'.

At this stage, if 'A', 'B' and 'C' asked for the shortest path to 'apple', they would respectively get Doc 1, Doc 1 and Doc 3.



Perspective

factual

subjective

extractive

1

1

1

From :

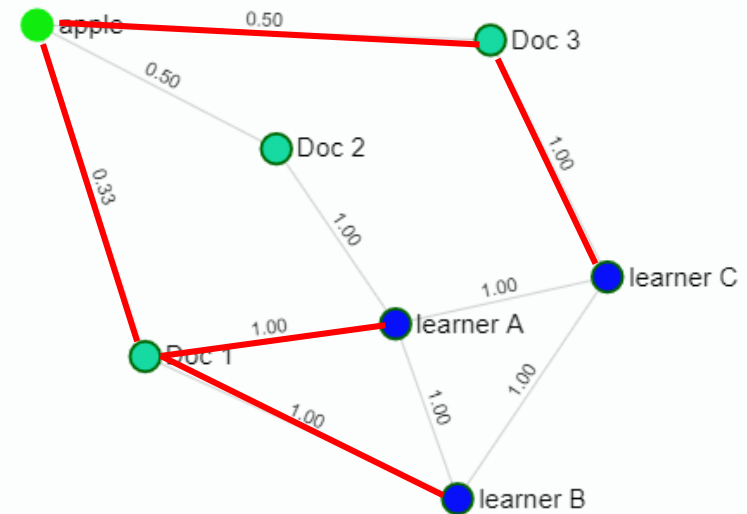
To :

×

×

=

≠



# 'B' changes his perspective

'B' has studied Doc 1 and is not fully satisfied. He asks again for a short path, but in order to discover new sources of knowledge, he changes his **perspective** by filtering viewpoints with the criteria : "only learner C's viewpoints". Now the shortest path between him and 'apple' goes through 'learner C' and 'Doc 3'.

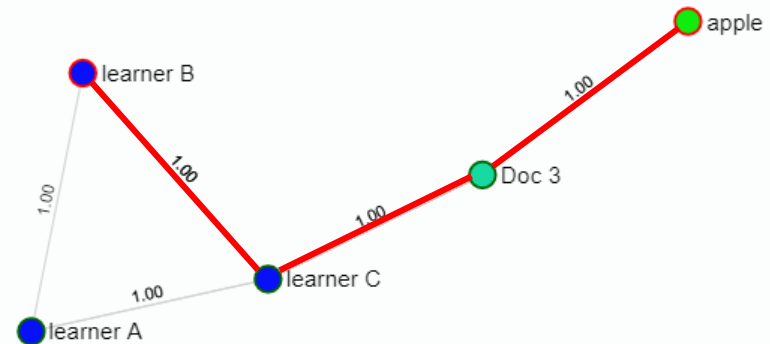


## Perspective

factual 1  
subjective 1  
extractive 1

From :

To :



learner C